

Using your favorite search engine, find at least two companies that provide technical support for users of the Apache Web Server software. Learn what services they provide and, if possible, what they charge. Review their Web sites to learn more about the companies and summarize your findings in a report of about 200 words.

The companies I've visited are:

IBM and A-Team Systems

<https://www.ibm.com/>

<https://www.ateamsystems.com/>

A-Team Systems:

A-Team Systems provides 24x7 Apache Server Support and Systems Administration. They handle both one-off support requests and monthly systems administration plans. They also support databases like MySQL and Redis. Their professional staff has decades of web server experience. Communication with their U.S.-based support team ensures enhanced security and regulatory compliance. They offer affordable fixed-fee Apache server maintenance and monitoring plans.

IBM:

IBM provides expert technical support through the IBM Support for Apache website. They also offer developer articles and tutorials via IBM developer Works. I couldn't find specific pricing information on their website. They have Phone support that includes phone support by a named technician and a promise to reply within 12 hours.